



FY19 results highlights

Financial and strategic progress

- FY19 total revenue +9%, organic revenue +9%; Q4 +10%
- B2B **+9%**
 - Strong demand for new product innovations
- Consumer Services +6%
 - Over **55m** free members globally
- Broad-based growth
- Margins +20bps at constant currency, with Benchmark EBIT +10%
- Cash conversion 97%

Capital allocation

- Organic investment in new data, products and technology platforms
- Inorganic investment through minority stakes and Compuscan acquisition
- **US\$4.5bn** returned in dividends and share repurchases over past 6 years
- Full-year dividend raised by 4%
- New share repurchase programme of up to **US\$400m**

All growth rates are at constant currency.

B2B = Business-to-Business



US\$110bn+ Global information services market

Addressable markets are expanding



Our strategic focus areas

Make credit and lending simpler and faster

Empower consumers to improve their financial lives

Help consumers control their data and verify identity

Remove complexity and increase transparency in underserved verticals

Enable
businesses to
find, understand
and connect
with audiences

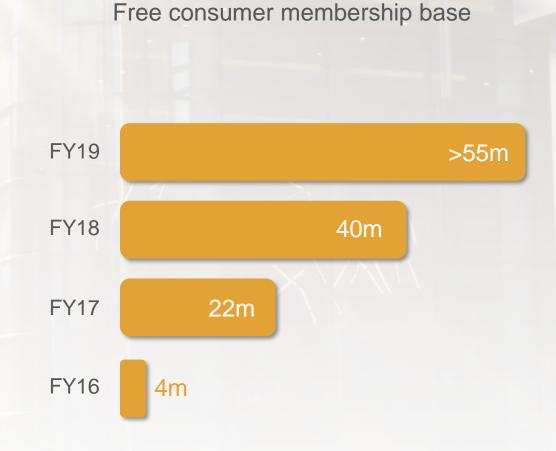
For Consumers

For Businesses



Strategy: scaling innovation across our regions







How we're driving financial inclusion

5 billion Credit offers to people in emerging markets using our microanalytics since 2010

1.7 billion

Unbanked people could benefit through alternative data sources and Experian technology platforms

600,000

Consumers connected to Experian Boost in the US

14 million

Patients helped by calculating the potential cost of their treatments with Patient Estimates in the US

>55 million

People using our platforms for free education, access to products and services



North America: +10% organic revenue growth

B2B +11%

- Significant multi-product client wins:
 - Ascend
 - Trended data
 - Clarity Services
 - PowerCurve
- Health, Auto grew double-digit



- 19m free members
- 375,000 IdentityWorks subscribers
- 0.6m consumers accounts linked through Experian Boost¹

¹ Since March 2019.



Ascend – update on rollout

What

Where

Status

Introducing industry vertical sandboxes in North America

Prepopulated with Experian consumer credit, commercial credit, Clarity, auto and other data

- Financial Services (top tier)
- Financial Services (mid-market)
- Small businesses
- Automotive
- Other verticals

- Significant client wins
- In progress
- Big client wins
- In market
- In planning

Integrating Ascend into production environments

"Powered by" Experian Ascend

- Account review credit decisioning
- Credit Marketing

- In market
- In pilot

Scaling Ascend globally









In progress



Experian Health delivers double-digit growth

Delivering strongly across all areas

- 60% of US hospitals use at least one Experian solution
- Eligibility, claims, collections all up double-digit
- Client expansion through new innovation
 - Claims
 - Identity resolution
- Addressing new customer segments, e.g. pharmacy
- Developing next generation of consumer-centric services





North America – Consumer Services strategy





Experian Boost







Boosted score may qualify for lead generation offers

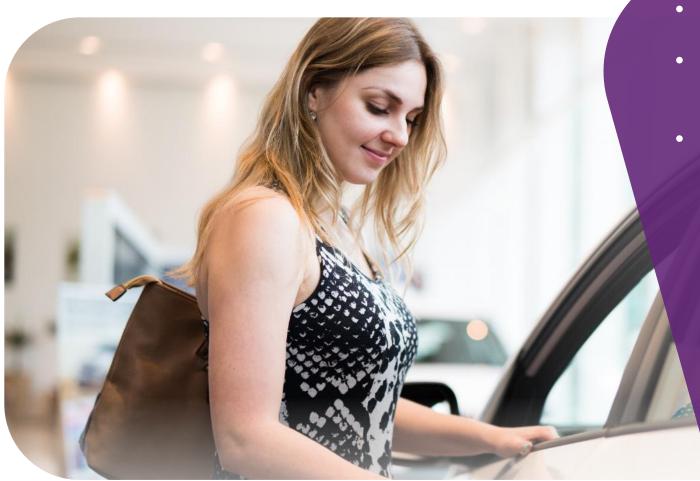
Credit score recalculated in real-time

Data added to credit report

Connect bank details



Latin America: +6% organic revenue growth



- Steady year in Brazil, ending well
- Increased market penetration in Spanish Latin America
- Preparing for new positive data regime
 - Will expand access to credit in Brazil
 - Enable Experian to launch a range of enhanced B2B and B2C services
 - Implementation expected from October 2019



UK and Ireland: +4% organic revenue growth

B₂B

- B2B growth +7%
- A number of strategic wins as we implement our innovation portfolio
 - 5 new wins for Ascend
 - First client wins Experian One
 - Several wins for open data affordability checks

Consumer Services

- Good progress on path to growth
- Very strong CreditMatcher performance, +56%



EMEA/Asia Pacific: +14% organic revenue growth

- Strong deal-flow for EMEA
- Encouraging early adoption of innovation platforms
 - Ascend
 - Trusso (open data)
- Compuscan opens new opportunities in Africa



EMEA/Asia Pacific

- Considerable scope to propel greater financial inclusion in Asia Pacific
- Data Marketplace agreements signed covering Indonesia, the Philippines and Malaysia
- Allow more people to be scored using non-traditional datasets







Financial overview



- Strong strategic, operational, and financial progress
- Another year of strong B2B growth
- New product momentum in Consumer Services
- EBIT margin progression and strong cash conversion
- Strong balance sheet, funding extended



Highlights – FY19

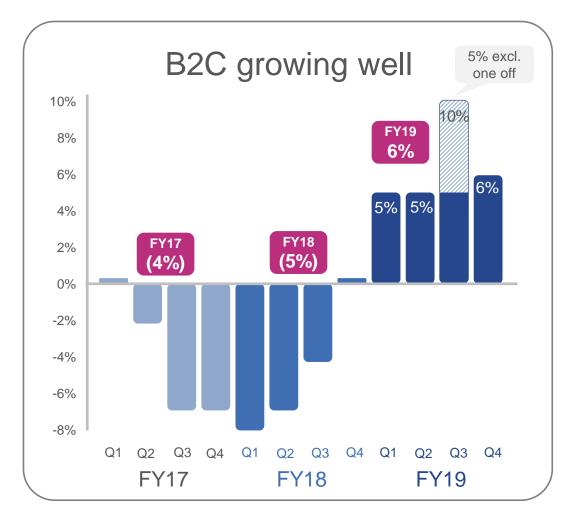
		Constant rates	Actual rates
Revenue	Total revenue growth	9%	6%
growth	Growth Organic revenue growth		
EBIT	Benchmark EBIT growth	10%	
LDII	Margin progression	+20 bps	
Earnings	Benchmark earnings per share growth	9%	4%
Operating cash flow	Benchmark operating cash flow conversion		97%
Dividend	Dividend per share growth		4%

Certain financial data have been rounded within this presentation. As a result of this rounding, the totals of data presented may vary slightly from the arithmetic totals of such data. Revenue, Benchmark EBIT growths and Benchmark EBIT margin are on an ongoing activities basis.



Organic revenue growth trends

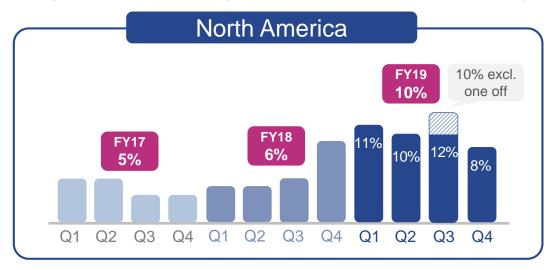




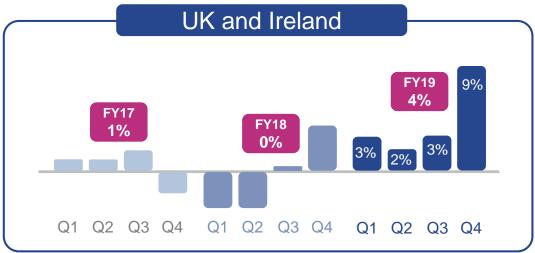
B2B defined as Credit Services, Decision Analytics and Marketing Services for FY17 and FY18. B2B defined as Data and Decisioning for FY19.

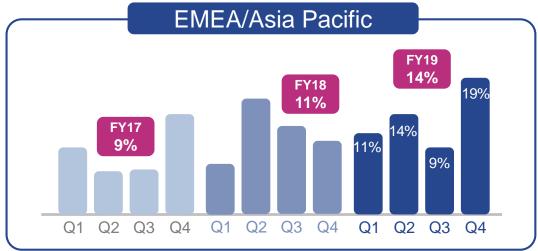


Regional organic revenue growth trends











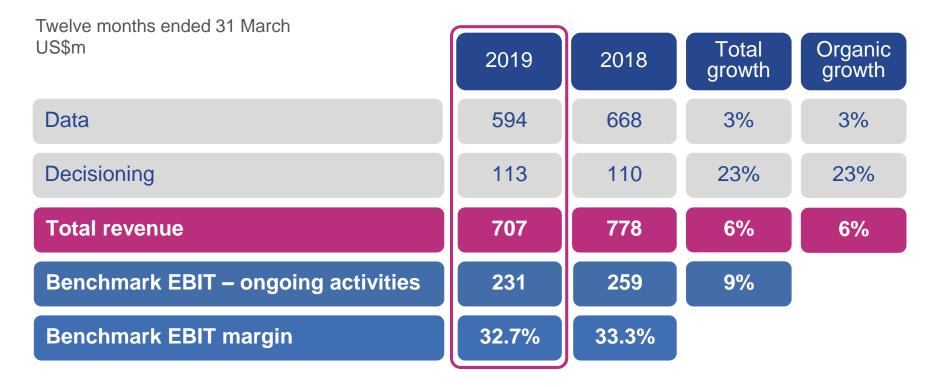
North America

Twelve months ended 31 March US\$m	2019	2018	Total growth	Organic growth
Data	1,468	1,302	13%	10%
Decisioning	623	560	11%	11%
Business-to-Business	2,091	1,862	12%	11%
Consumer Services	822	756	9%	9%
Total revenue	2,913	2,618	11%	10%
Benchmark EBIT – ongoing activities	940	821	14%	
Benchmark EBIT margin	32.3%	31.4%		

All results are Benchmark figures and are on an ongoing activities basis. Growth at constant exchange rates.



Latin America



All results are Benchmark figures and are on an ongoing activities basis. Growth at constant exchange rates.



UK and Ireland

Twelve months ended 31 March US\$m	2019	2018	Total growth	Organic growth
Data	388	376	5%	4%
Decisioning	262	241	10%	10%
Business-to-Business	650	617	7%	7%
Consumer Services	163	171	(4)%	(4)%
Total revenue	813	788	4%	4%
Benchmark EBIT – ongoing activities	230	235	(1)%	
Benchmark EBIT margin	28.3%	29.8%		

All results are Benchmark figures and are on an ongoing activities basis. Growth at constant exchange rates.



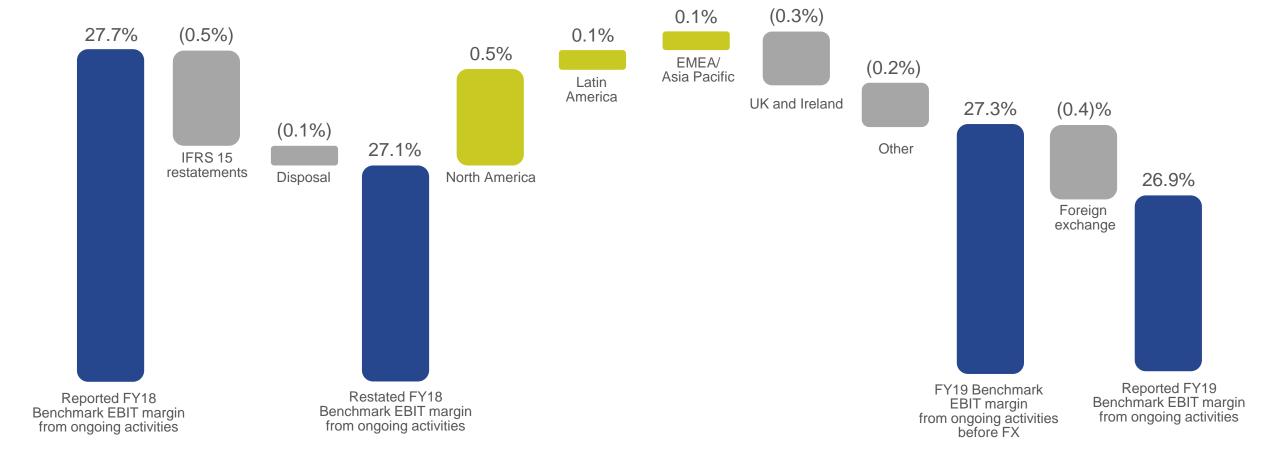
EMEA/Asia Pacific

Twelve months ended 31 March US\$m	2019	2018	Total growth	Organic growth
Data	175	172	4%	4%
Decisioning	247	216	21%	21%
Total revenue	422	388	14%	14%
Benchmark EBIT – ongoing activities	3	5	152%	
Benchmark EBIT margin	0.7%	1.3%		

All results are Benchmark figures and are on an ongoing activities basis. Growth at constant exchange rates.



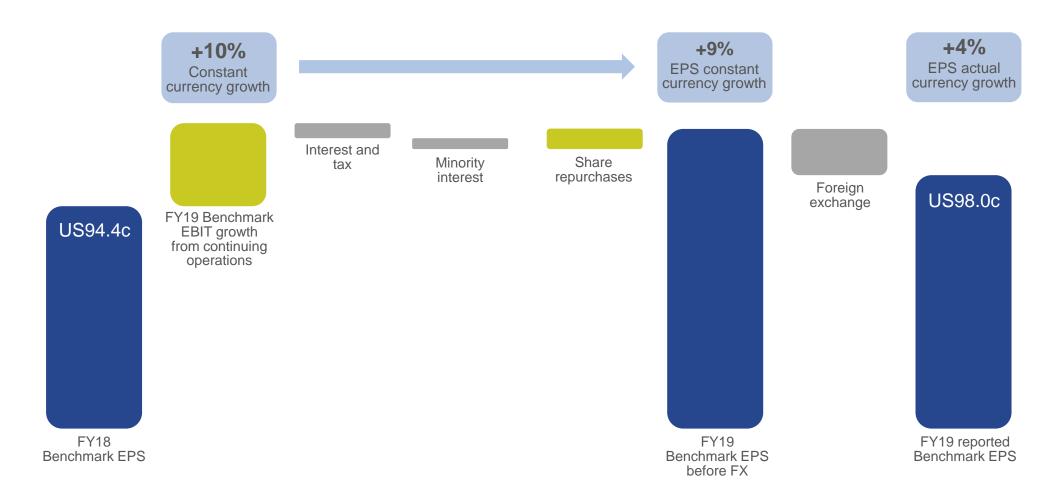
Benchmark EBIT margin

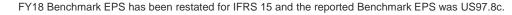






Benchmark Earnings per share (EPS)







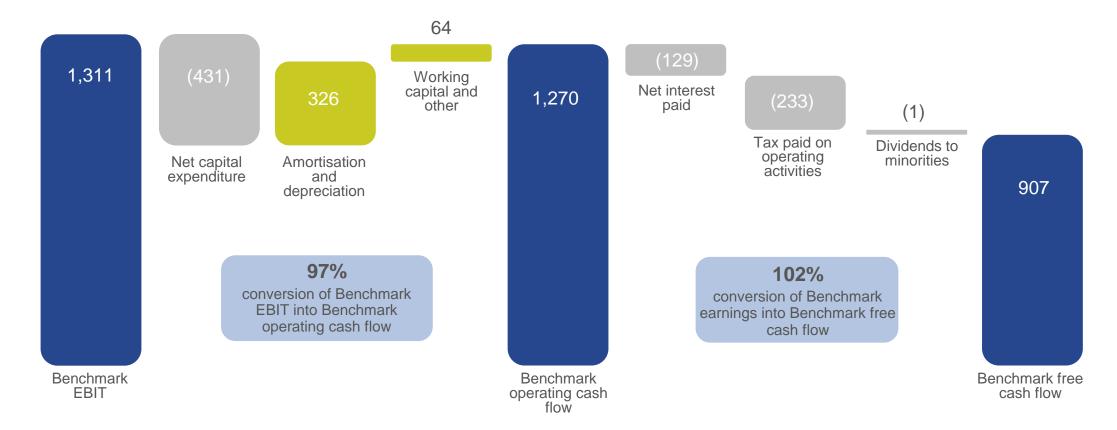
Reconciliation of Benchmark to Statutory PBT

Twelve months ended 31 March US\$m Growth Growth 2019 2018 (constant rates) (actual rates) **Benchmark profit before tax** 1,198 1,162 3% 8% Amortisation of acquisition intangibles (1111)(112)Acquisition and disposal expenses (24)(20)Other acquisition related items (16)**Exceptional items** (57)Statutory profit before tax before non-cash financing 1,052 974 8% remeasurements Non-cash financing remeasurements (95)(24)**Statutory profit before tax** 957 950 1%



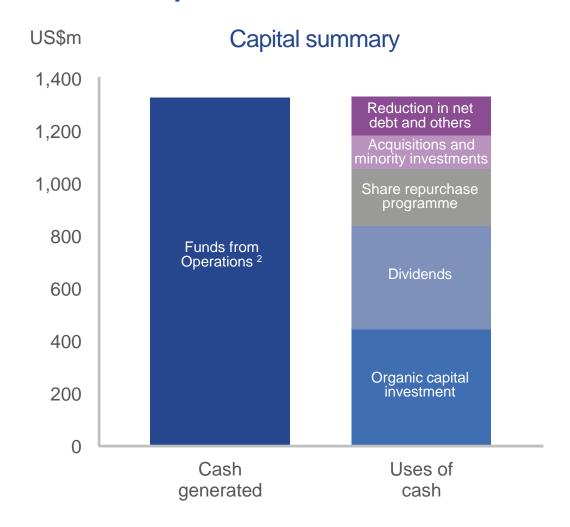
Benchmark cash flow performance

Twelve months ended 31 March 2019 US\$m





FY19 capital framework



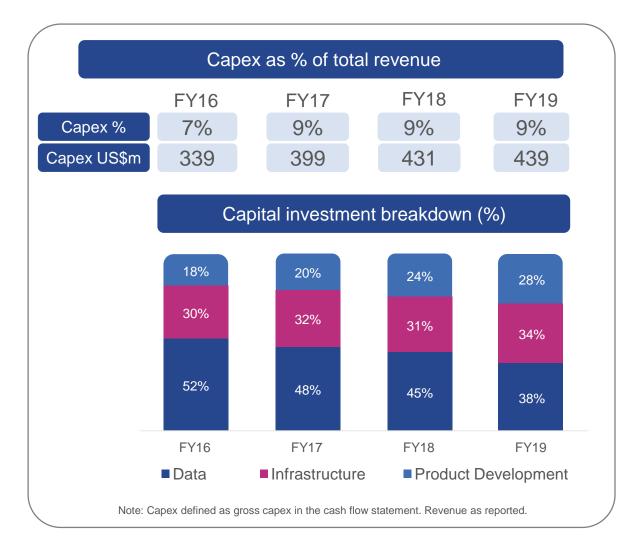
- Organic innovation investment
- AllClear ID acquisition and minority investments in the year
- FY19 shareholder returns of US\$625m:
 - Dividend growth of 4%
 - US\$215m¹ net share repurchases completed during the year
- Return on Capital Employed (ROCE) of 15.9%, up 0.4% from prior year
- Expect to make up to US\$400m of share repurchases

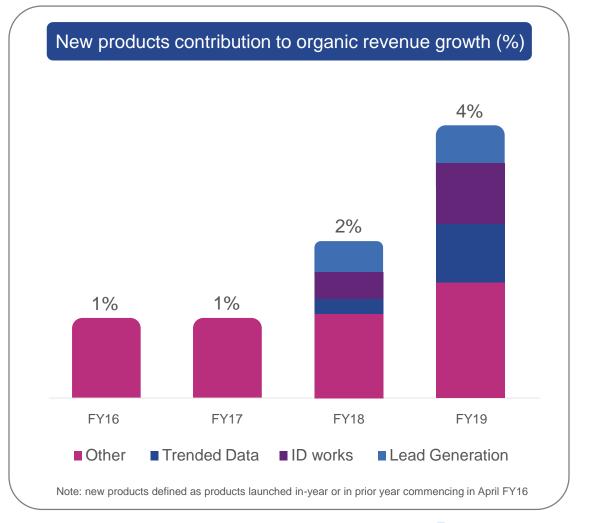


¹ Share repurchases as at 31 March 2019.

² Funds from Operations is defined as Benchmark free cash flow plus organic capital investment (capital expenditure).

Investment in technology and innovation driving growth

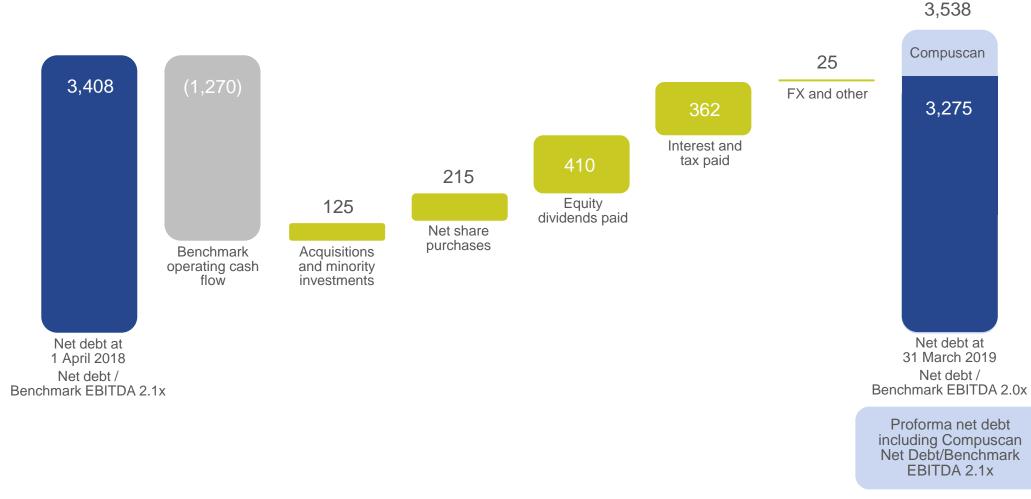






Net debt reconciliation

US\$m





Minority and associate investments

Investments in innovative high-potential companies

<10% Investment	10%-20% Investment	20%+ / Associates	
C88 Jirnexu	bankbazaar.com		Engage more consumers and businessesConsumer contributed data
		finicity London & COUNTRY	 Smooth customer journeys in mortgage origination Aggregation of consumer contributed data
canopy Aire TrueAccord TRUEDATA		CHEETAH DIGITAL	 Unique data assets, building depth and quality of alternative data
madaket AxiaMed			Enhance market lead in high-growth vertical market
*STACKIN'			Improve customer finances through personalised financial guidance
	Jirnexu Canopy Cire TrueAccord TRUEDATA madaket AxiaMed	Investment C88 Jirnexu Canopy Cire TrueAccord Tr	Investment C88 Jirnexu bankbazaar.com Finicity CHEETAH DIGITAL madaket AxiaMed Investment Associates Associates



Modelling considerations for FY20

Organic growth

Margin

IFRS 16 impact

Foreign exchange

Net interest

Benchmark tax rate

WANOS

Capital expenditure

 $6 - 8\%^{1}$

Modest margin expansion¹

EBIT +\$10m, Interest +\$10m

c.1% EBIT headwind

\$125m + c.\$10m = \$135m

c.26%

WANOS² of **900**m

c.9-10% of revenue



¹ At constant currency.

² Weighted average number of shares.





- Strong B2B performance
- Good contribution from B2C
- Outlook for FY20; at constant currency
 - 6-8% organic revenue growth
 - Benchmark EBIT growth at or above rate of revenue growth
 - Strong progress in Benchmark EPS
- Investing for growth







Closing summary

- A strong performance in FY19 and good prospects for the year ahead
- Addressing growing demand for advanced data and analytics
- Servicing consumers in new ways to drive greater financial inclusion



Powering opportunities and helping to create a better tomorrow





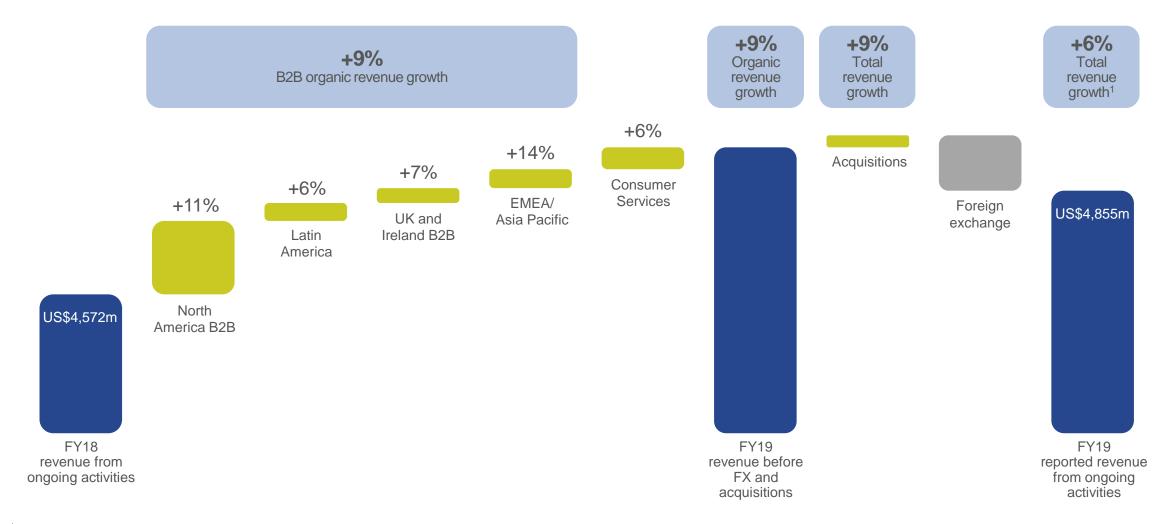
Group Benchmark earnings

Twelve months ended 31 March US\$m	2019	2018	Growth (actual rates)
Benchmark EBIT from ongoing activities	1,306	1,241	5%
Benchmark EBIT – exited business activities	5	6	
Benchmark EBIT	1,311	1,247	5%
Net interest	(113)	(85)	
Benchmark PBT ¹	1,198	1,162	3%
Benchmark tax charge	(306)	(296)	
Benchmark tax rate	25.5%	25.5%	
Total Benchmark earnings	892	866	
For owners of Experian plc	886	866	2%
For non-controlling interest	6	-	
Weighted average number of ordinary shares, million	904	917	
Benchmark EPS, US cents	98.0	94.4	4%

¹Benchmark PBT is defined as profit before amortisation and impairment of acquisition intangibles, impairment of goodwill, acquisition expenses, adjustments to contingent consideration, exceptional items, financing fair value remeasurements, tax (and interest thereon) and discontinued operations. It includes the Group's share of continuing associates' post-tax results.



FY19 revenue walkthrough



¹ At actual foreign exchange rates. FY18 revenue has been restated for IFRS 15 and the divestment of B2B businesses.



Capital allocation

Organic investment Boost Ascend Trusso Verdus Marketplaces PowerCurve **IdentityWorks** Experian One © Experian Public

Acquisitions





Minority investments



















Environment, social and governance highlights

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CO ₂ e per US\$1,000 of revenue (FY19 change)	-11%
Overall CO ₂ e in tonnes (FY19 change)	-6%
Electricity from low-carbon or renewable sources	26%

Employee

Favourable employee engagement	75 %
Women in senior leadership positions	31%
Investment in learning and training	\$11m
Voluntary employee attrition	12%
Global diversity and inclusion groups	15

Social

Number of credit offers to people in emerging markets using our micro analytics since 2010	5bn
Unbanked people who could benefit through alternative data sources and Experian technology platforms	.7bn
People using our platforms for free education, access to products and services	55m
Consumers connected to Experian >600 Boost in the US	,000
Data privacy and security is a top priority	
Robust security controls based on ISO 270	001
A member of the Slave-Free Alliance	
Suppliers must comply with our Supply Ch Principles	ain
Mandatory annual training for all employees	s:

Corporate governance

64%	Independent Board members
27 %	Female Board members
100%	Independence of Audit and Remuneration committees
Yes	Clear division of responsibilities between the Chairman and CEO
Yes	Independent external evaluation of the Board's performance
Yes	Executive remuneration linked to Group performance
Equal	Voting rights for shareholders



Code of Conduct Security & Data Anti-Corruption

Appendix

Experian American Depositary Receipt (ADR) programme

For ADR shareholder enquiries, please contact:

Shareholder Relations BNY Mellon Shareowner Services

PO Box 505000

Louisville, KY 40233-5000

United States

T: + 1 201 680 6825

(From the US: 1-888-BNY-ADRS, toll free)

E: shrrelations@cpushareownerservices.com

W: www.mybnymdr.com

Experian ADR shares trade on the OTCQX under the following information:

Symbol EXPGY

CUSIP 30215C101

Ratio 1 ADR: 1 ORD

Country United Kingdom

Effective Date October 11, 2006

Underlying SEDOL B19NLV4

Underlying ISIN GB00B19NLV48

U.S. ISIN US30215C1018

Depositary BNY Mellon



Appendix

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Adam Rachlin

Financial Reporting Manager

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Appendix

Event calendar

16 July 2019 Trading update, first quarter FY20

24 July 2019 Annual General Meeting

12 November 2019 Half-year financial report, FY20



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