

Cazenove UK Companies Conference

Paul Brooks, Chief Financial Officer

18 April 2008



Overview **Agenda**



- **Overview**
- **Strategic objectives**
- **Financial track record**
- **Summary**

Overview

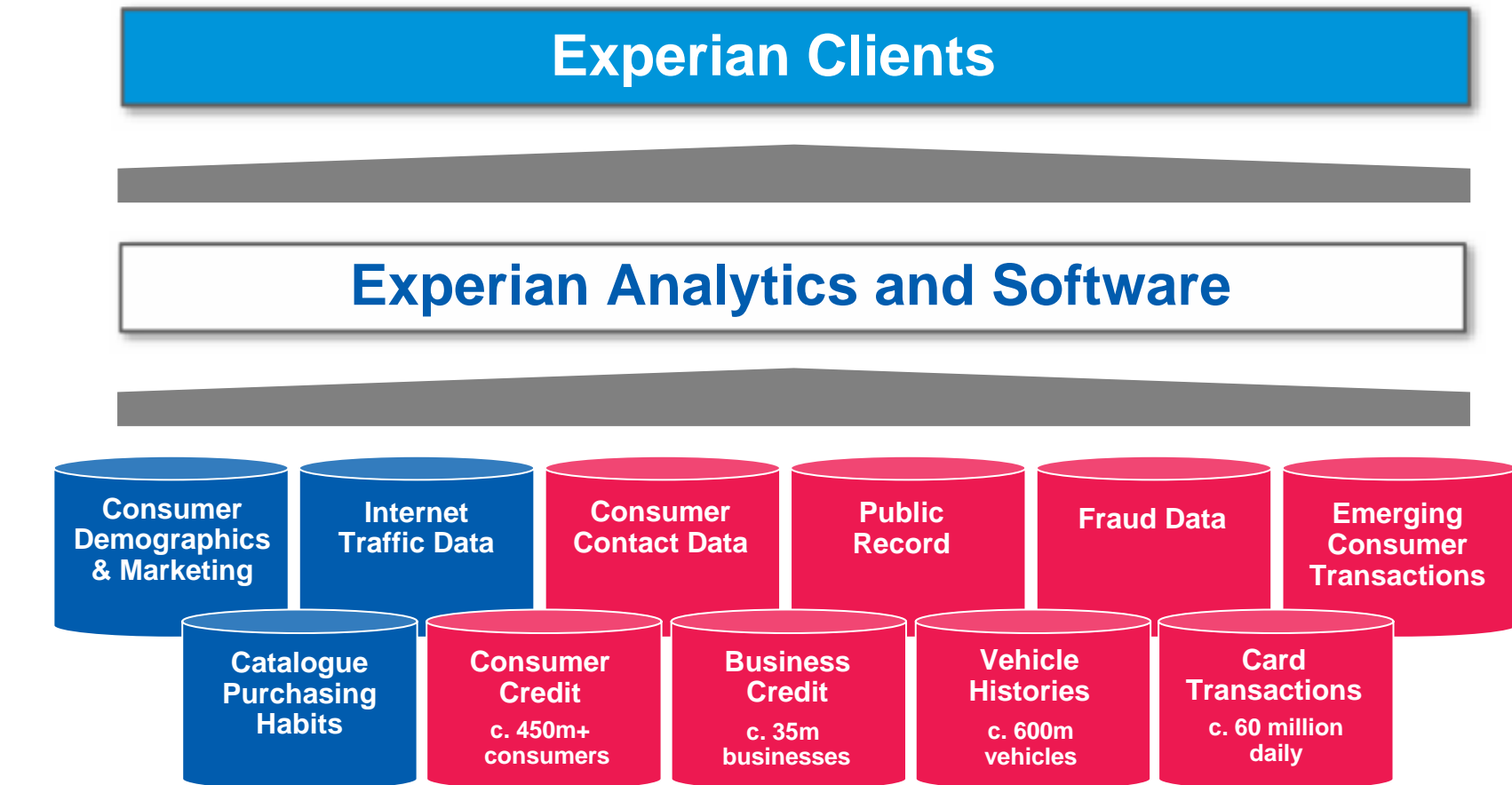
Our vision

For our people, data and technology to become a necessary part of every major consumer economy around the world



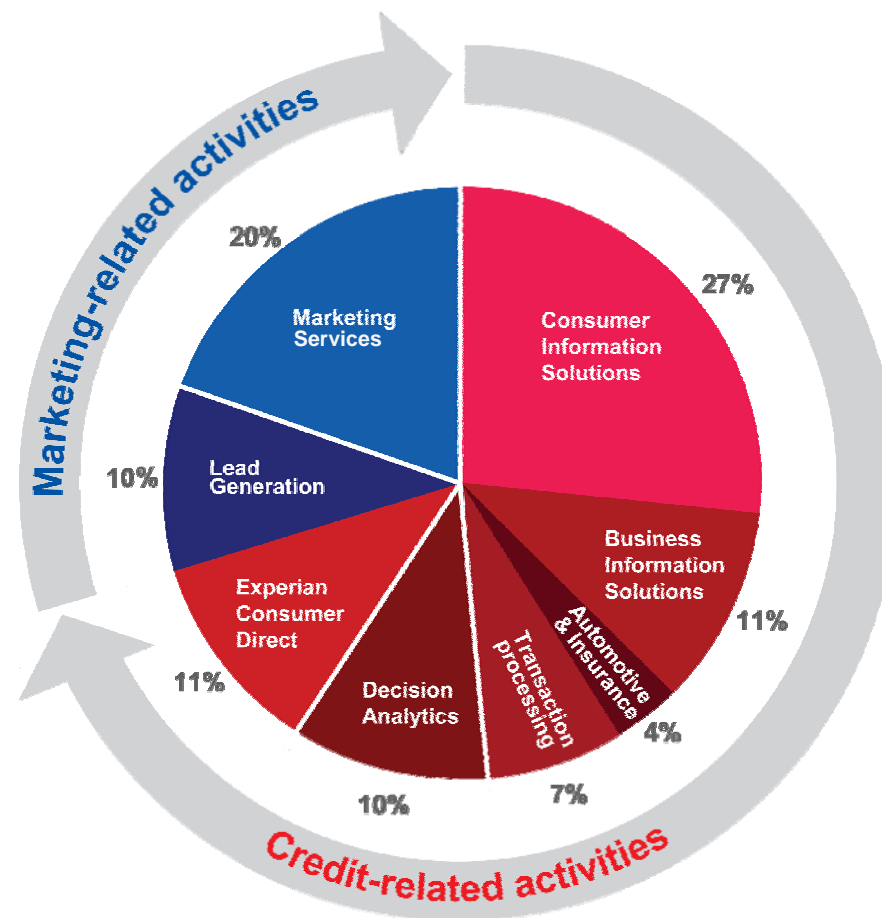
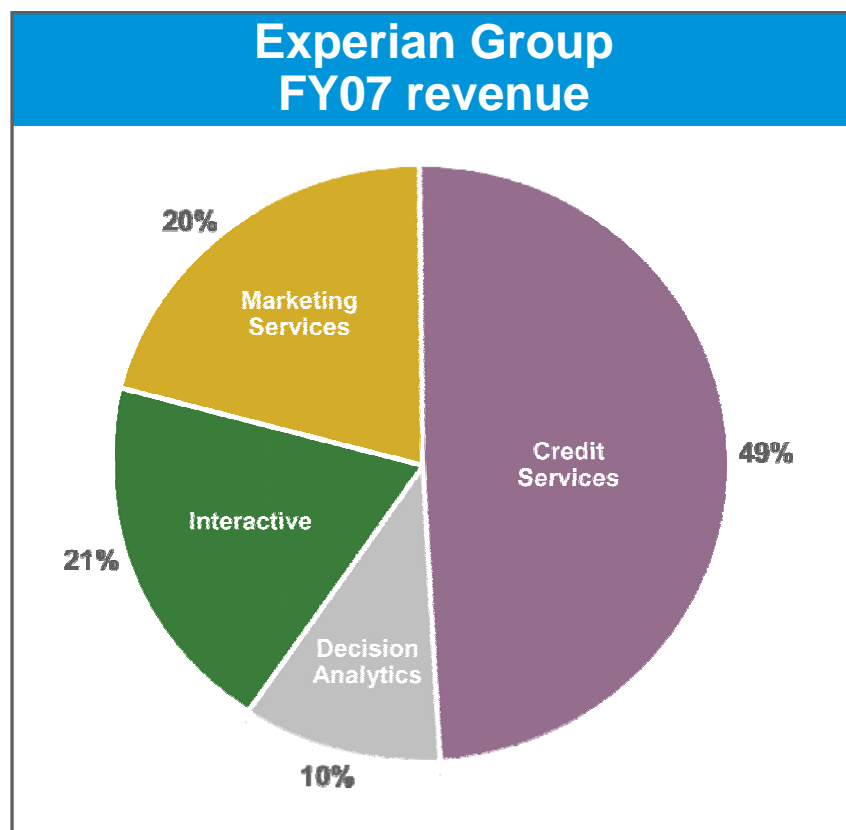
Overview

How we do it: the Experian model



Overview

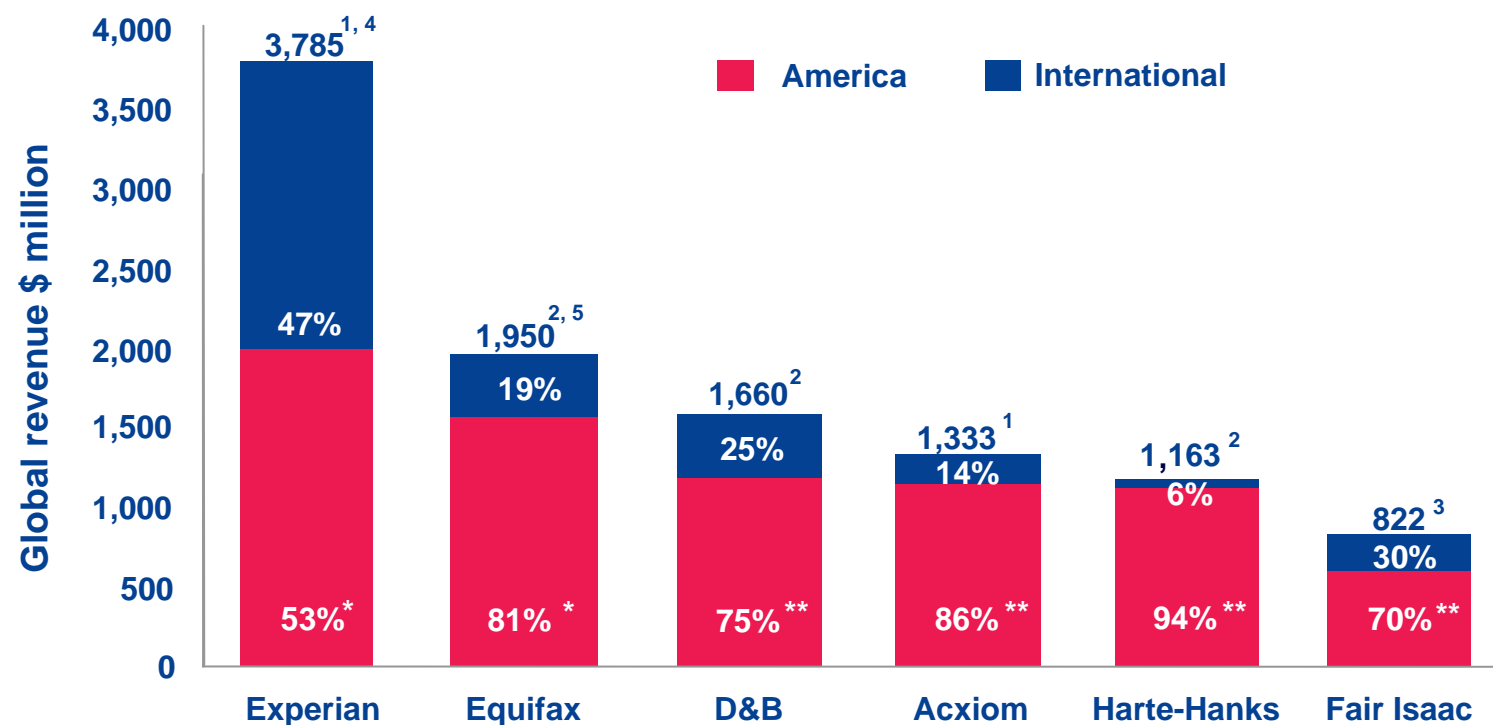
Business split



Global continuing revenue to 31 March 2007, including pro forma Serasa revenue
Serasa revenue split 60:40 between Consumer Information Solutions and Business Information Solutions

Overview

Clear global market leaders



Notes:

* North America only
 ** US only

1. Year ended 31 March 2007

2. Year ended 31 December 2007

3. Year ended 30 September 2007

4. Includes revenues for Serasa, pro forma to March 2007, under Brazilian GAAP at historical average rates (FX R\$:\$2.15)

5. EFX adjusted to include TALX pro forma revenues of \$287m in 2007

Source: Latest full year revenue, company 10K

Credit Services and Decision Analytics

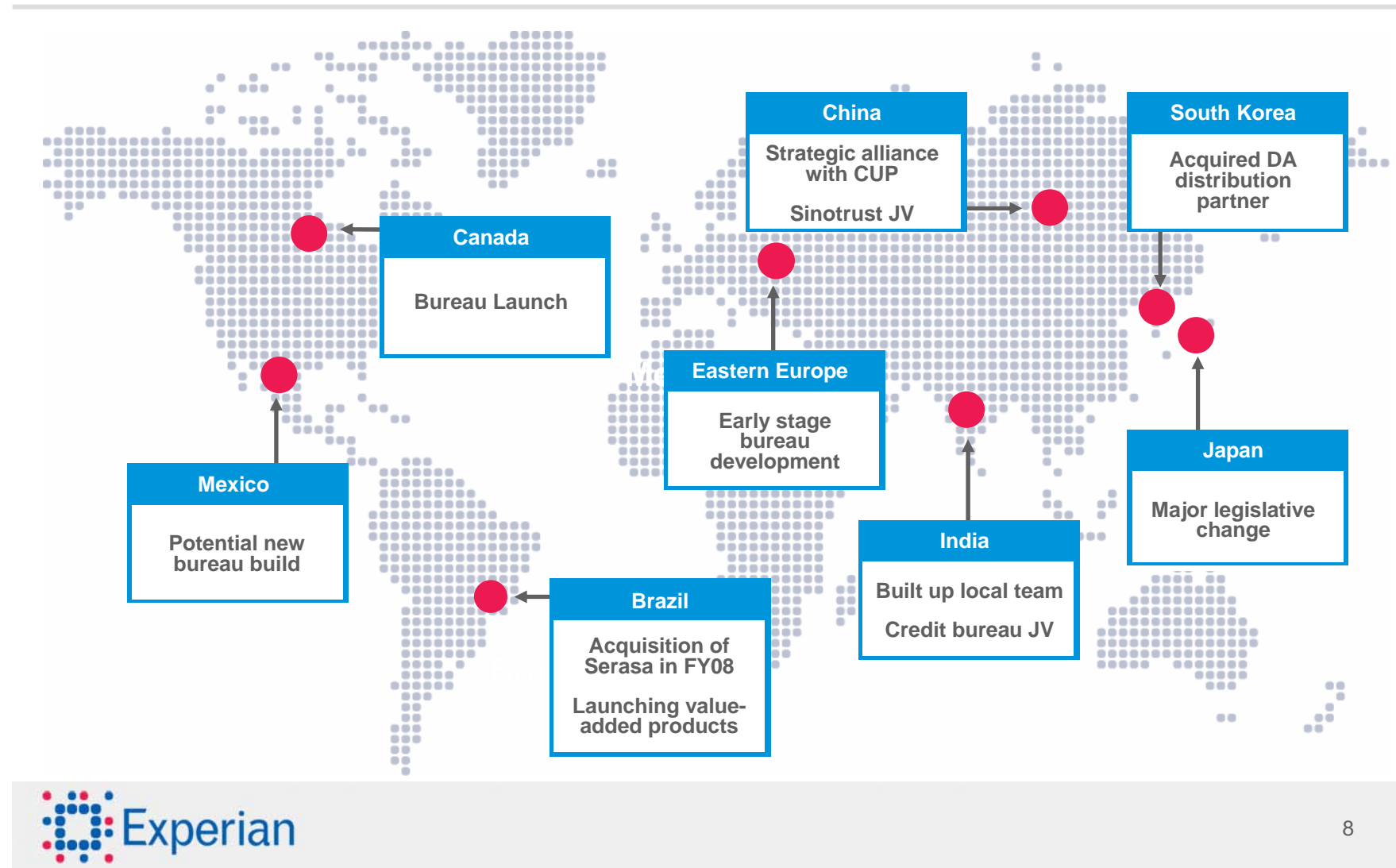
Growth opportunities in developed markets



- Invest in new products
 - Expand depth and usefulness of data, e.g. BankruptcyPredict®
 - Further develop countercyclical revenue streams
- Further expansion into new verticals
 - e.g. UK Public Sector
- Grow business information activities
- Decision Analytics share gain in US

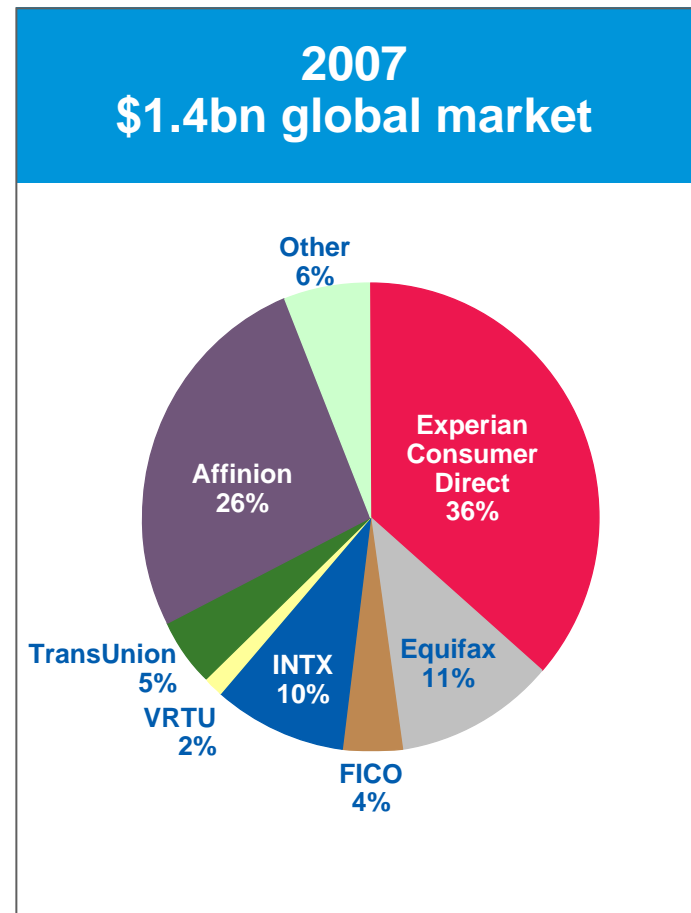
Credit Services and Decision Analytics

Growth opportunities in emerging markets



Interactive

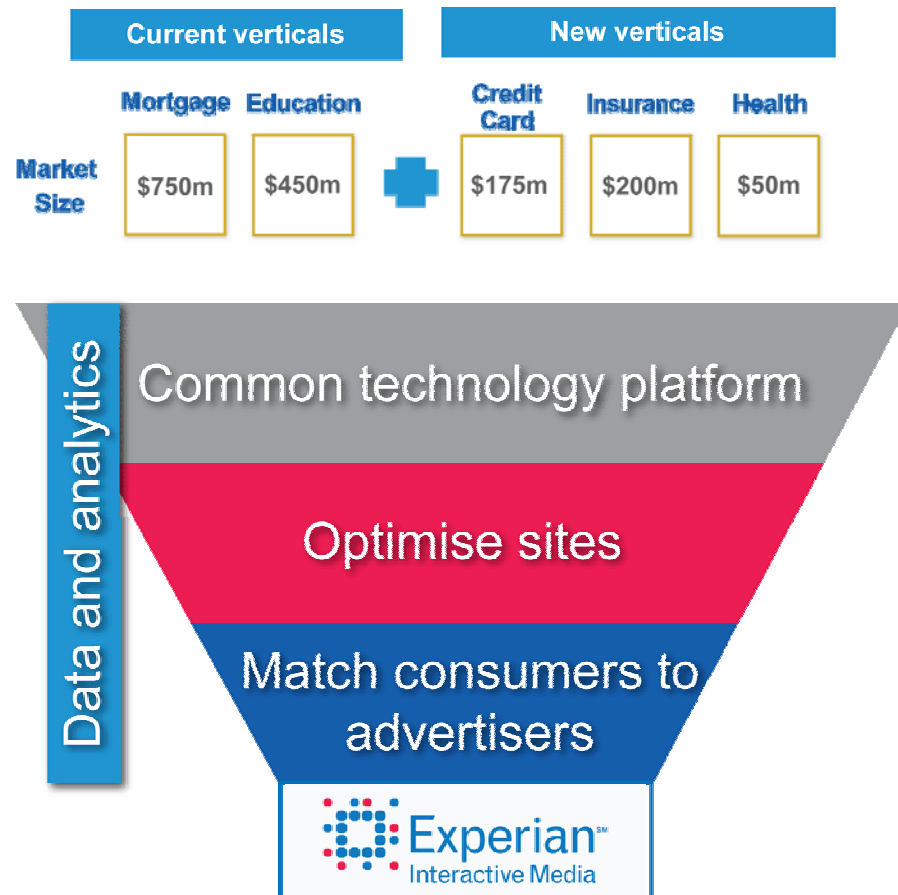
Significant scope for growth at Consumer Direct



- Clear market leaders in US and UK
 - Revenues in excess of \$0.5bn
 - Delivering double-digit growth
- Leveraging breadth of Experian data and analytics
- Clear growth strategy
 - Leverage marketing expertise
 - Product innovation
 - Focus on membership retention
 - Geographic expansion

Interactive

Online lead generation structured for success



- Focus on high value segments
 - Financial
 - Insurance
 - Education
- Common marketing and technology platform enables:
 - Operating efficiencies
 - Site optimisation
- Use Experian data and analytics to generate better leads for advertisers

Note: Market size reflect online lead generation advertising spend
Source: Krill Northgate

Marketing Services

Transformation gaining momentum



- **Capture shift in marketing spend**
 - Investment in targeted marketing and digital activities
 - **Leverage capabilities in new markets**
-
- **Stabilise traditional media activities**
 - Repositioning
 - Cost management

Over 50% of revenue now arises from new media activities

Navigating the short term

Adjusting to the downturn



- Sales of defensive products
- Focusing on clients
- Investing for long-term growth
- Implementing annualised \$80m cost efficiency measure
- Maximizing profitability and cash conversion

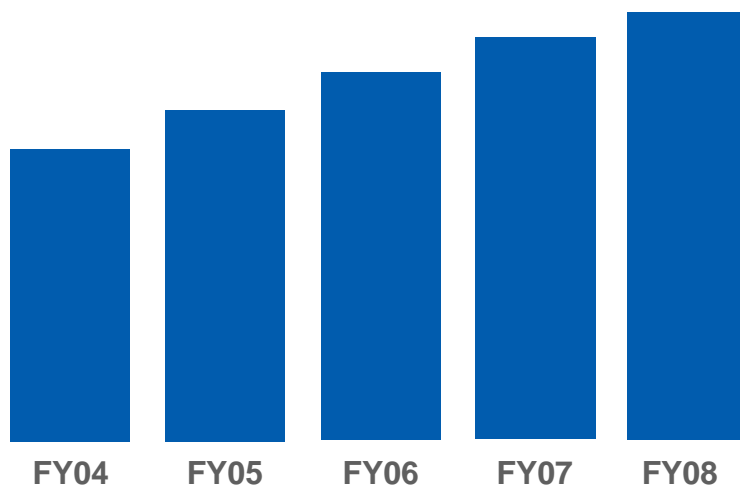
Delivering short-term profit expectations while positioning the business for long-term growth

Overview

Strong financial track record

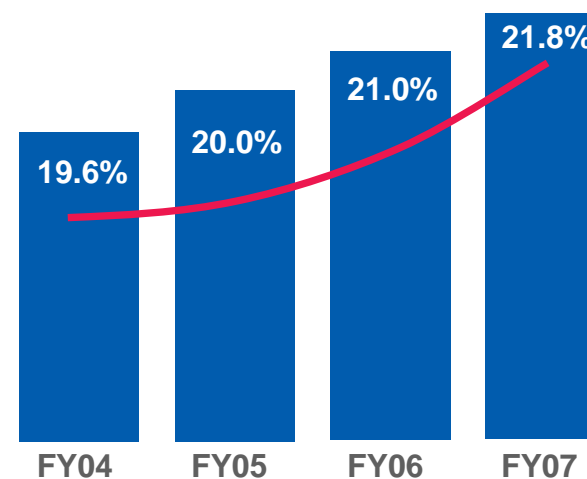
Sales \$m

	2,014	2,461	2,930	3,424	
Total growth		+18%	+30%	+14%	+14%
Organic growth		+9%	+12%	+8%	+4%



EBIT \$m and margin

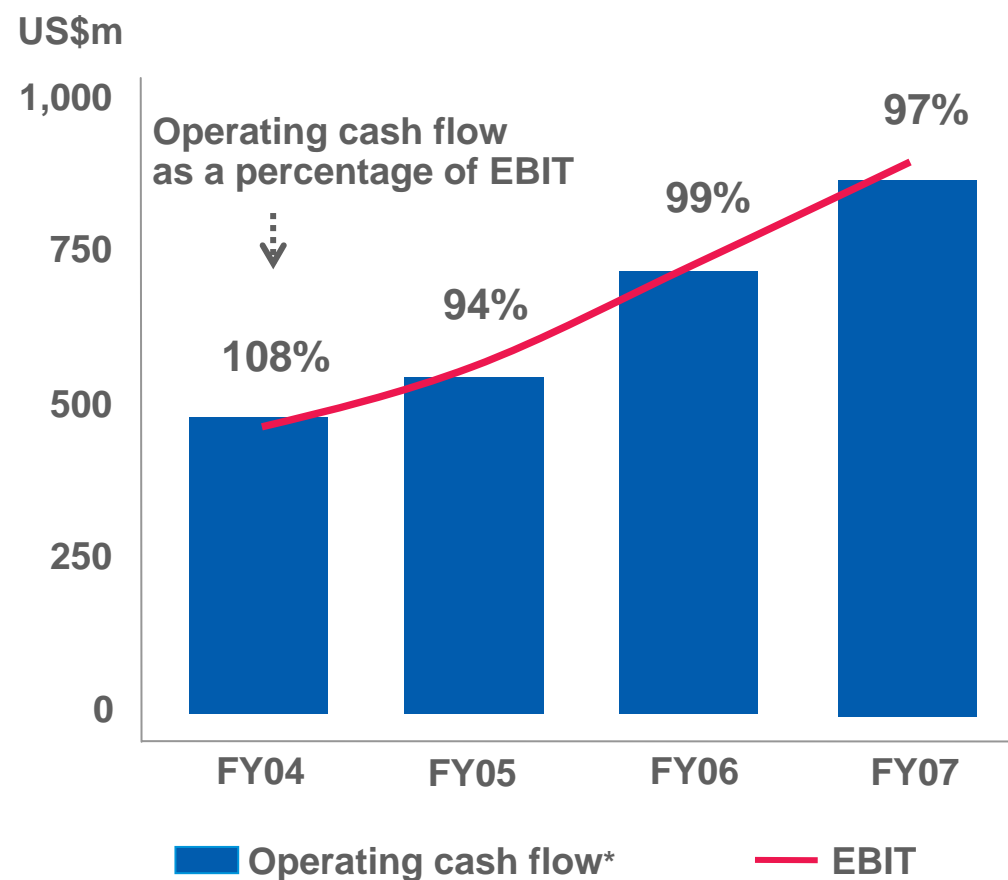
	468	565	685	808
		+17%	+28%	+16%



FY05 onwards under IFRS
 Global continuing sales and EBIT only
 Growth at constant currency and for continuing activities
 EBIT margin excluding FARES
 FY06 and FY07 adjusted to exclude MetaReward and UK account processing, H1 FY08 adjusted to exclude Loyalty Solutions

Overview

Highly cash generative



- **Attractive financial characteristics**
 - Recurring revenue
 - High margins
 - Low capital intensity
- **Goal is to convert at least 85% of EBIT to cash**

* Operating cash flow = EBIT less trading working capital, add depreciation/amortisation, less capital expenditure and less retained in associate

Summary

Our goals



Credit-related activities

- **Grow in core markets through new product development and new vertical expansion**
- **Pursue new bureau and analytics opportunities in emerging markets**
- **Sustain and expand leadership position in Consumer Direct**

Marketing-related activities

- **Focus on targeted media and digital marketing**
- **Diversify and optimise lead generation activities**

To be a necessary part of every consumer economy around the world

Appendix

Credit Services

Six months to 30 September
\$ million

Sales	2007	2006	Total growth	Organic growth
North America	409	395	3%	3%
Latin America	96	-	n/a	n/a
UK and Ireland	144	128	5%	3%
EMEA/Asia Pacific	228	200	7%	6%
Total sales	877	723	17%	4%
EBIT – direct business	249	197	23%	
Serasa integration charge	(4)	-	n/a	
Total EBIT - direct business	245	197	21%	
FARES	29	30	(1)%	
Total EBIT	274	227	18%	
EBIT margin	27.9%	27.2%		

- North America resilient; disruption in market
- Serasa in line with buy plan
- Strong new vertical contribution in UK
- Double-digit credit bureau growth in EMEA/Asia Pacific
- Strong margin improvement

Appendix

Decision Analytics

Six months to 30 September
\$ million

Sales	2007	2006	Total growth	Organic growth
North America	40	36	12%	12%
Latin America	3	2	46%	46%
UK and Ireland	119	105	5%	(1)%
EMEA/Asia Pacific	56	44	21%	15%
Total sales	219	187	11%	6%
EBIT	78	69	5%	
EBIT margin	35.6%	36.9%		

- Good growth against exceptional comparatives in North America
- Impact from timing of software deployment in UK
- New client wins drive growth in Asia
- Margin movement reflects adverse acquisition mix

Growth at constant currency

Appendix

Marketing Services

Six months to 30 September
\$ million

Sales	2007	2006	Total growth	Organic growth
North America	183	173	6%	2%
Latin America	3	-	n/a	n/a
UK and Ireland	177	154	7%	2%
EMEA/Asia Pacific	33	19	68%	13%
Total sales	397	346	11%	3%
EBIT	38	30	26%	
EBIT margin	9.6%	8.7%		

Growth at constant currency

- Improving growth trend in North America
- Tough environment for UK financial services
- Increased scale in EMEA/Asia Pacific
- Hitwise performing well
- Margin improvement reflects mix shift

Appendix Interactive

Six months to 30 September \$ million

Sales	2007	2006	Total growth	Organic growth
North America	388	359	8%	8%
UK and Ireland	30	14	100%	100%
Total sales	418	373	12%	12%
EBIT	84	82	2%	
EBIT margin	20.1%	22.0%		

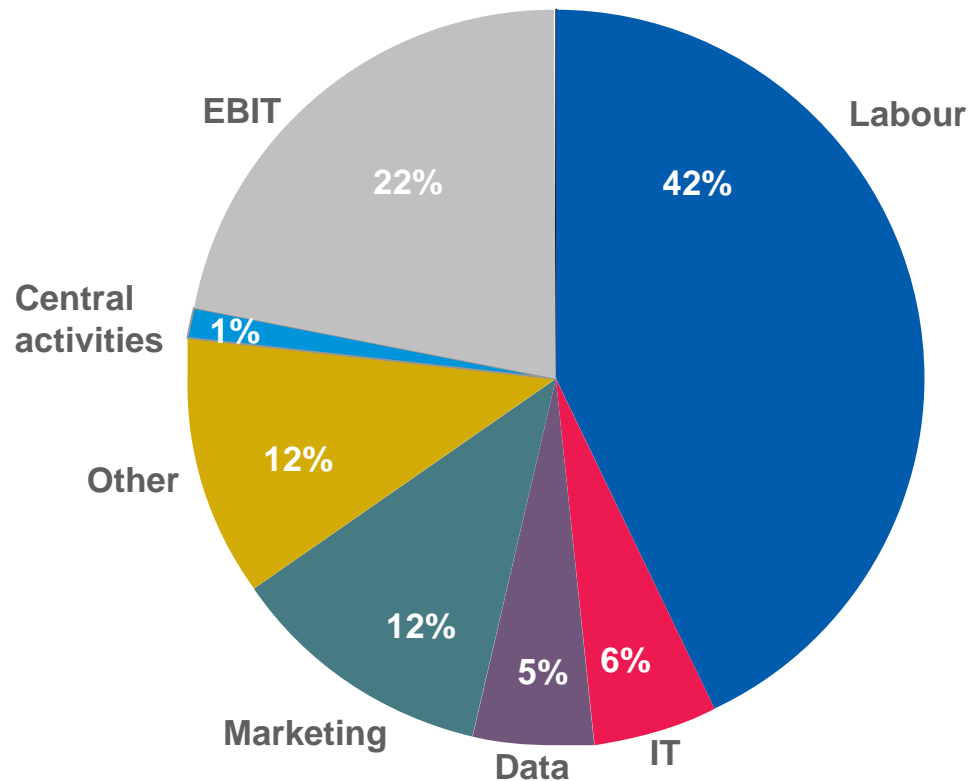
- Slowdown in North America growth due to LowerMyBills
- Excellent performance in UK
- Margin dilution reflects compression at LowerMyBills

All figures above on continuing basis
Growth at constant currency

Appendix

Group cost profile

Revenue for six months to 30 September 2007



Strong leadership position in the US credit activities



Our US market position

- Market leader in provision of credit data to the financial services market
- A preferred provider of integrated credit data and decision analytics
- Competitive strength includes data quality and freshness

KPIs

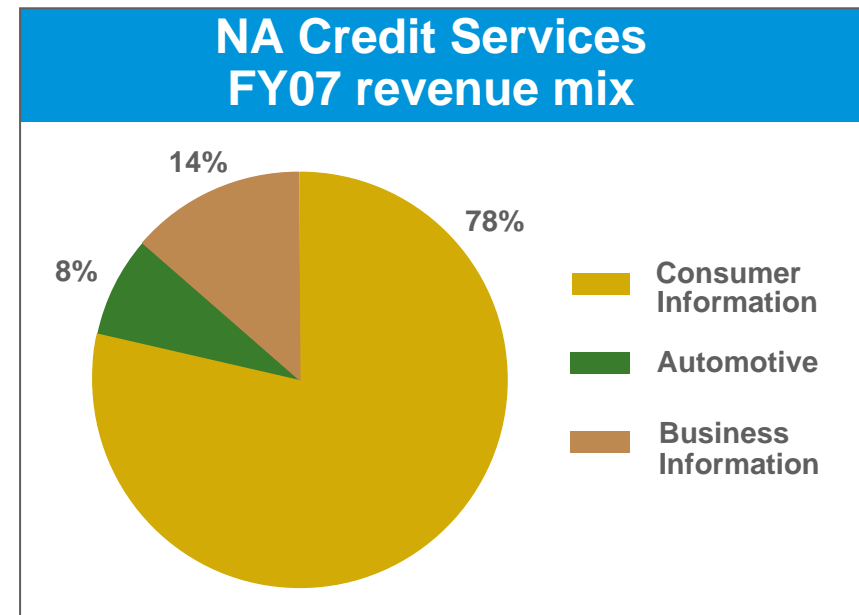
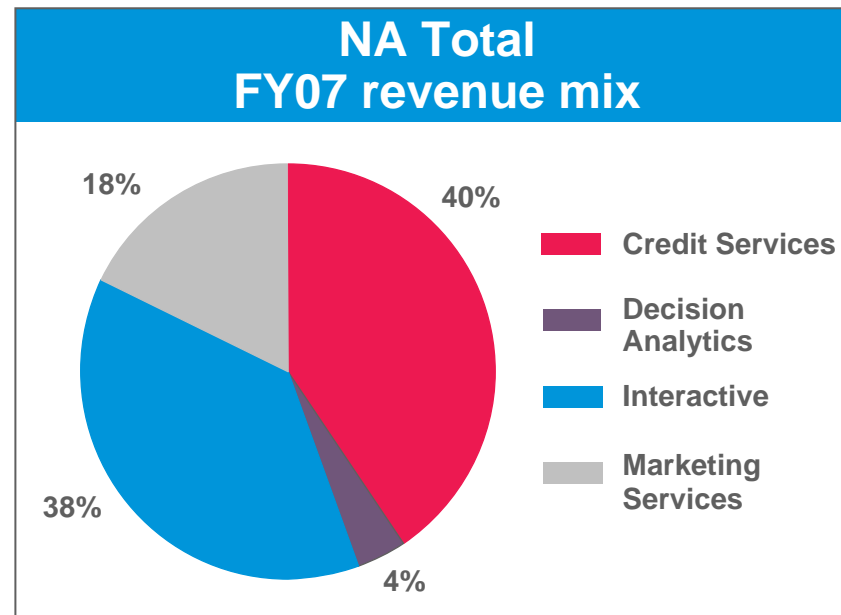
- Very high habitually recurring revenue
- Largest clients buy 14 different products on average

Achieved by:

- Commitment to client needs
- Strong analytical backbone
- Integrated sales force
- Leveraging group capabilities

Appendix – North America

Credit Services and Decision Analytics financial summary



Credit Services and Decision Analytics comprise 45% of total NA revenue

Approximate % of NA Credit Services

- Prescreen 15%
- Account management and collections 20%
- Mortgage 10%

Appendix – North America

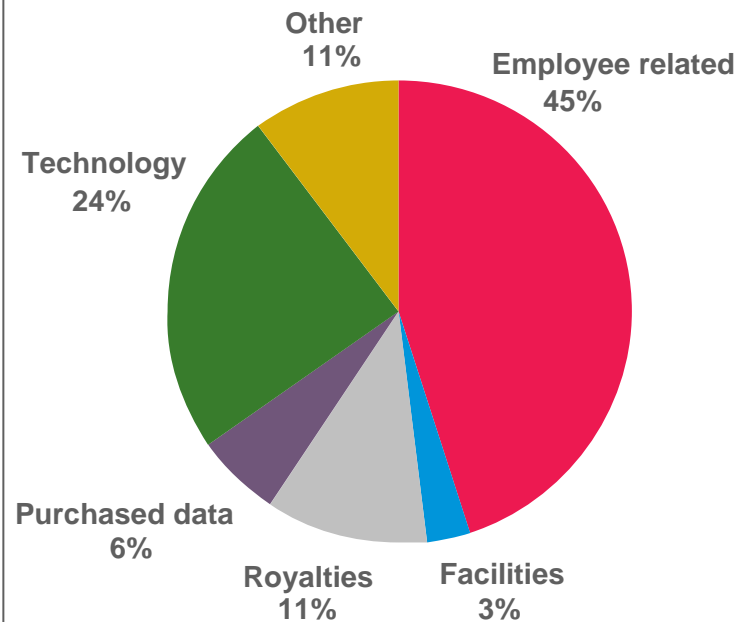
Retail banking client case study ~ \$20 million relationship

	Prospect - \$5m	Acquire - \$6m	Manage - \$9m	Collect - \$0.3m
Auto	In The Market Models Instant Prescreen Prescreen Prospect Triggers Prospect Navigator	Authentication AutoCount Risk Business Credit Data Credit Reports & Scores	Account Management Archived Data Event-Based Alerts Portfolio Benchmarking Trendview	Collection Reports Collection Advantage Collection Triggers Skip Tracing Tools
Card	In The Market Models Instant Prescreen Prescreen Prospect Triggers Prospect Navigator	Authentication AutoCount Risk Business Credit Data Credit Reports & Scores	Account Management Archived Data Event-Based Alerts Portfolio Benchmarking Trendview	Collection Reports Collection Advantage Collection Triggers Skip Tracing Tools
Mortgage	In The Market Models Instant Prescreen Prescreen Prospect Triggers Prospect Navigator	Authentication AutoCount Risk Business Credit Data Credit Reports & Scores	Account Management Archived Data Event-Based Alerts Portfolio Benchmarking Trendview	Collection Reports Collection Advantage Collection Triggers Skip Tracing Tools

Appendix – North America

Operational efficiencies

NA Credit Services and Decision Analytics cost profile



Efficiency program includes

Employee related:

- Organization restructure
- Santiago near-shoring

Technology:

- More efficient Prospecting and Portfolio Services platform
- Data center consolidation

Facilities:

- Rationalizing facilities

Strong leadership position in the UK market



Our UK market position

- No.1 provider of credit risk data on consumers and businesses
- No.1 provider of credit risk and reward analytics
- The only end-to-end provider across the credit life cycle
- Significant and growing opportunity in business information

KPIs

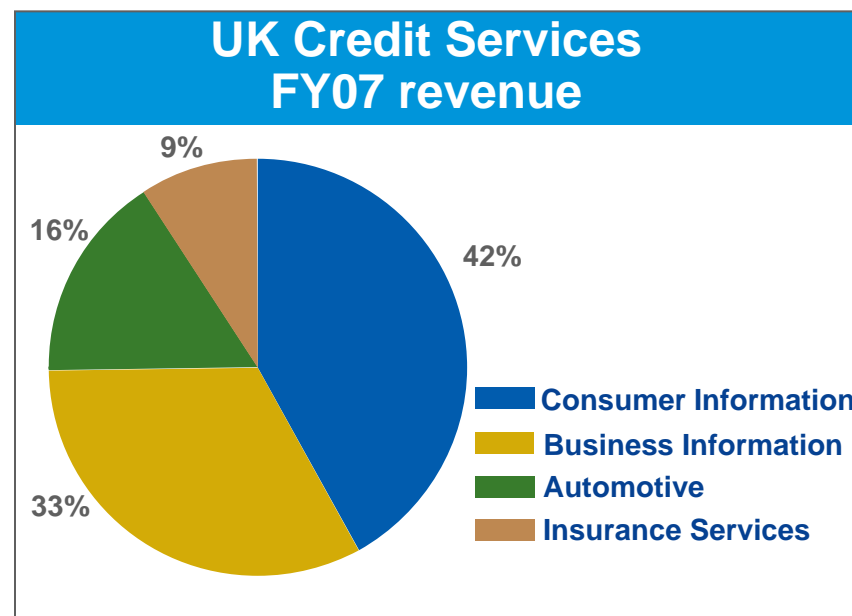
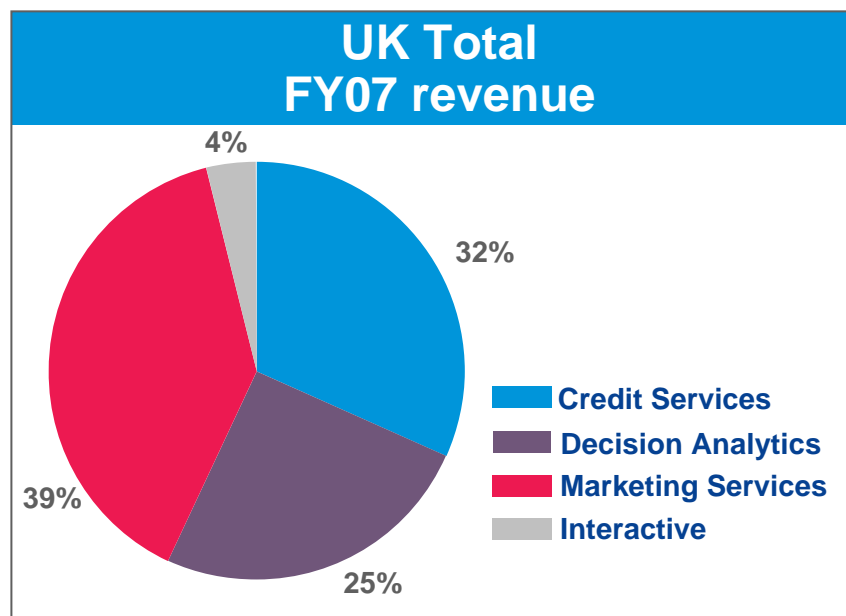
- c. 67% market share in UK Financial Services sector with similar share across other vertical sectors
- Client contract renewal rate of over 90%
- On average our strategic clients have been with us for more than 10 years

Achieved by:

- Best credit data and analytics combined
- Integrated operational solutions
- Demonstrable value to customers
- Deep partnerships with clients

Appendix – UK and Ireland

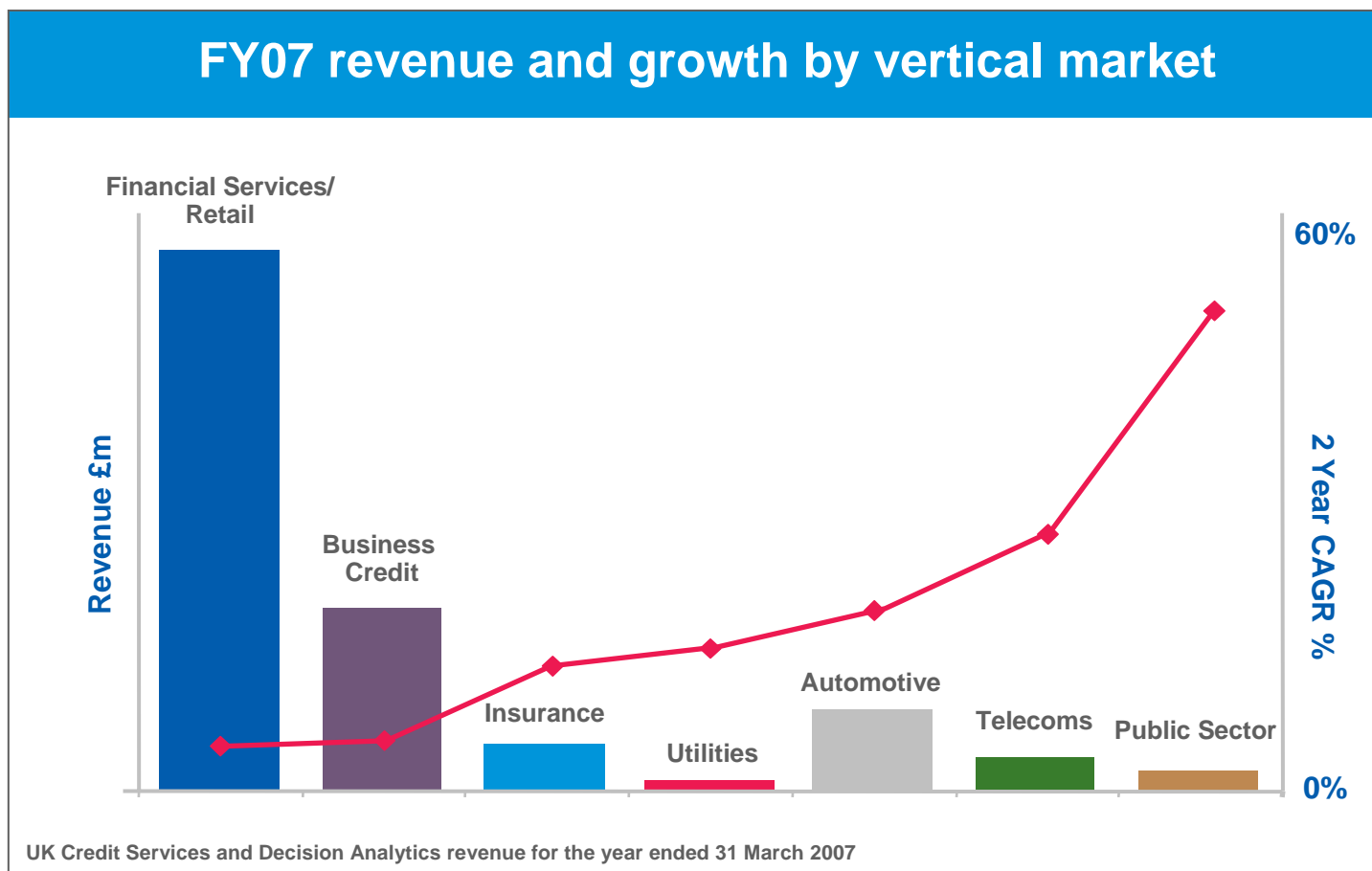
UK and Ireland Credit Services



Balanced spread of revenues




Appendix – UK and Ireland

Balanced portfolio of revenue and growth



Appendix – UK and Ireland

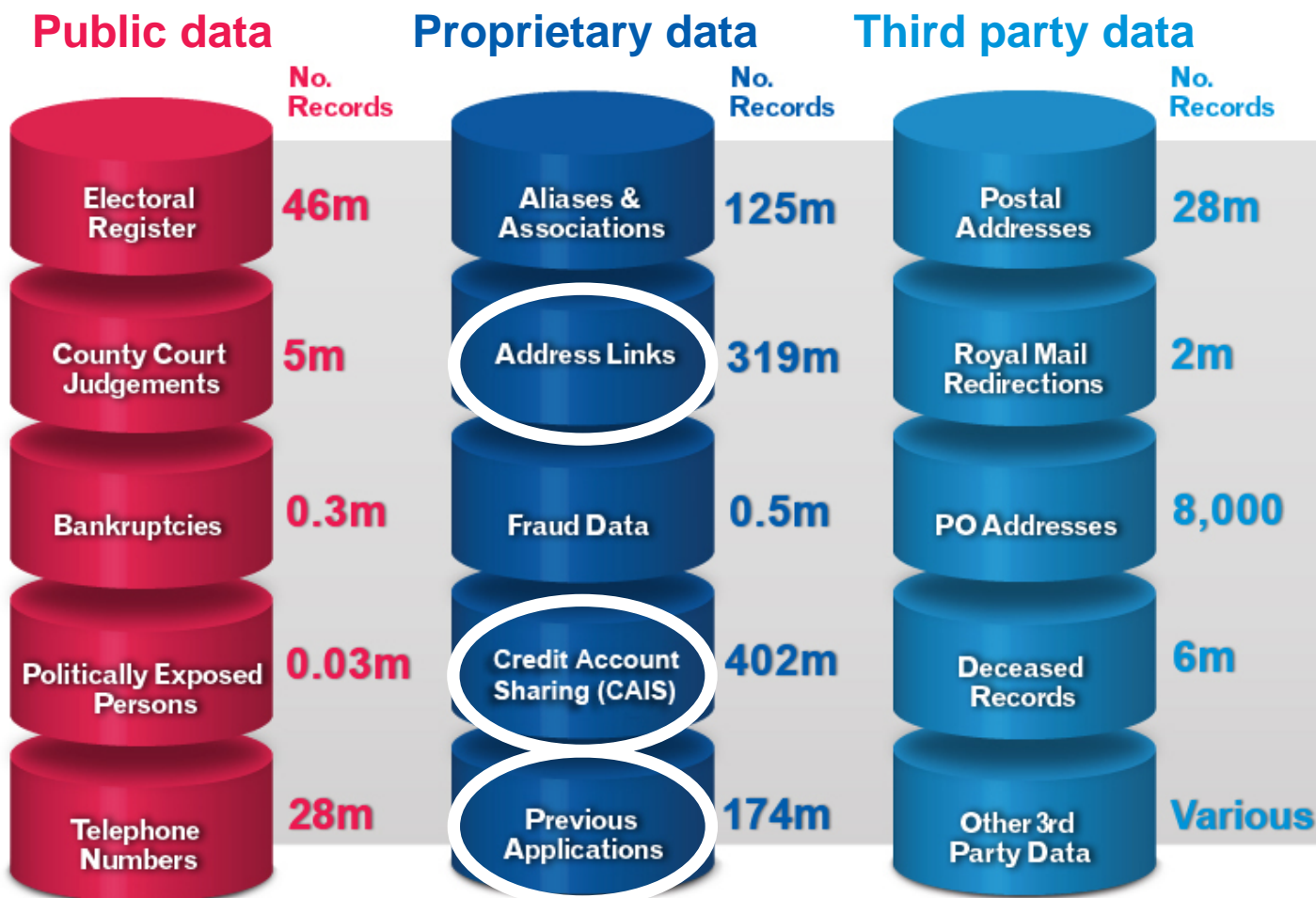
Embedded across the credit life cycle

	Data	Customer Acquisition			Fraud and Authentication			Customer Management			Collections and Tracing		Consulting & Decisioning and Optimisation		
	Consumer Credit History	Application Processing	Bureau Risk Scores	Consumer Indebtedness Scores	Consumer Authentication	Origination Fraud Prevention	Bank A/C and Card Verification	Bureau Scores and Screening	Triggers	Behavioural Score Decision Systems	Customer Tracing	Debt Collections Services	Consultancy Services	Decision Strategy Control Software	Decision Optimisation Services
 Experian™ A world of insight	●	●	●	●	●	●	●	●	●	●	●	●	●	●	●
EQUIFAX	◐	◐	◐		◐	◐		◐			◐		◐	◐	
 Callcredit	◐	◐	◐	◐	◐	◐	◐	◐	◐	◐	◐		◐	◐	
 Fair Isaac		◐	◐	◐		◐				◐		◐	◐	◐	◐

Experian assessment of relative market position

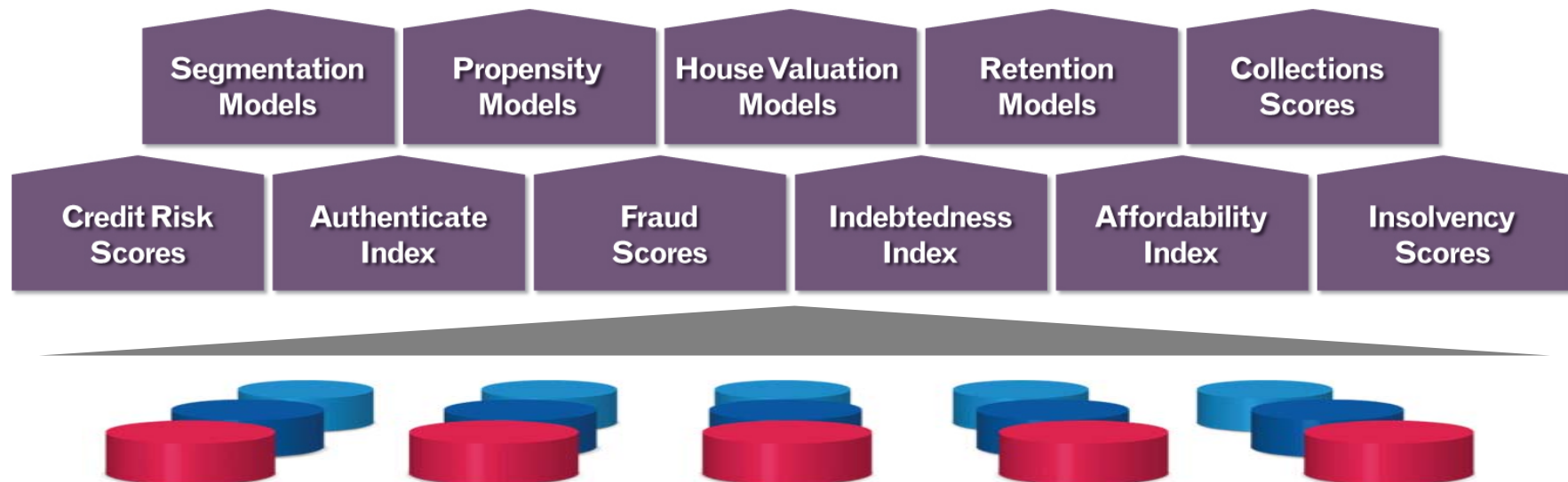
Appendix – UK and Ireland

Starting with the most powerful data available

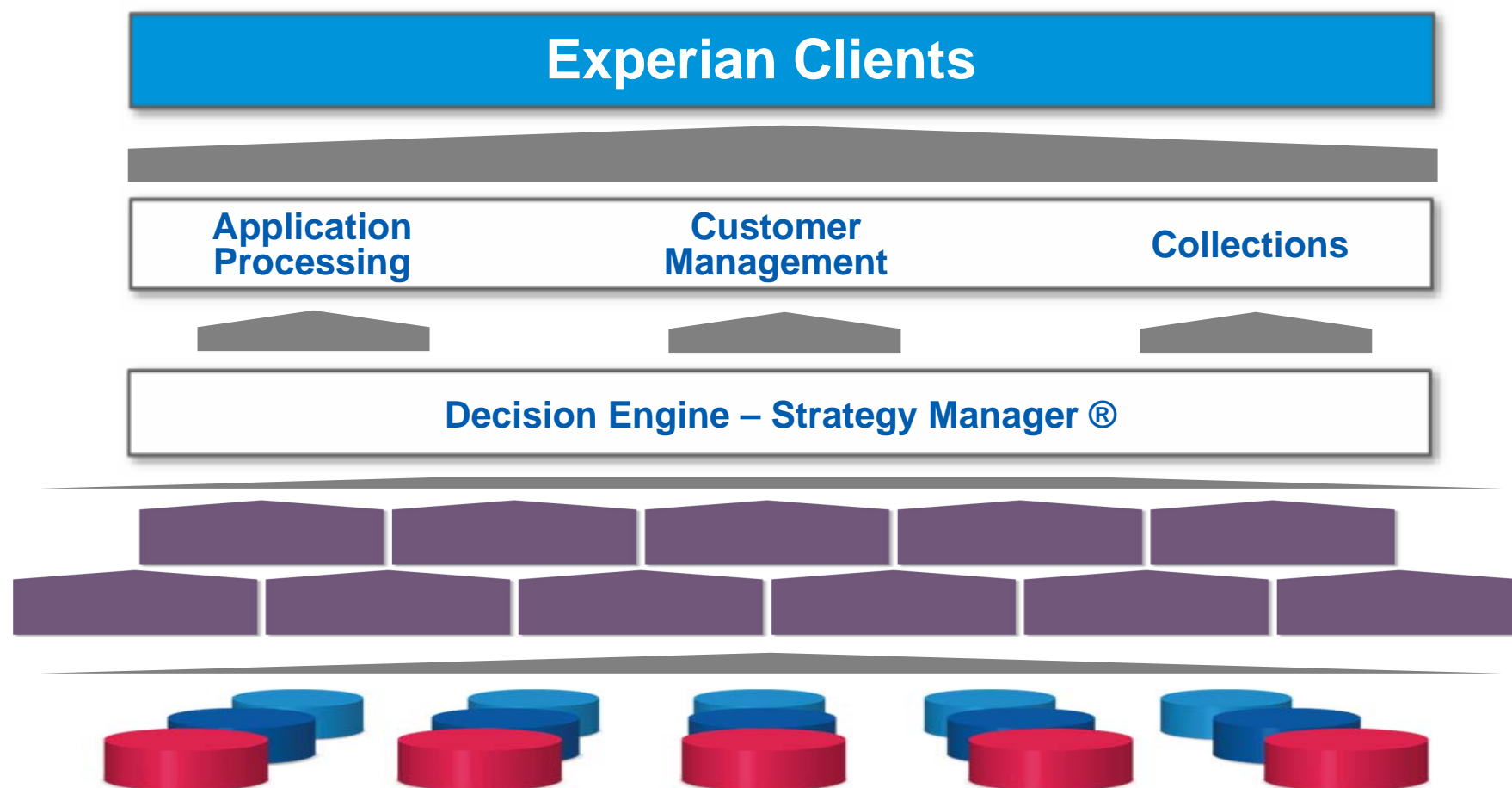


Appendix – UK and Ireland

Combined with the market's leading data analytics



The Experian model: integrated mission critical solutions



Appendix – Latin America

Overview of Serasa



Brazil

- Emerging credit market
 - ♦ 190 million residents
 - ♦ 34% aged under 19 years
- Low penetration of total credit outstanding as a % of GDP
- Double-digit growth in commercial and consumer credit

Serasa

- 4th largest credit bureau in the world
- Strong track record
 - ♦ Sales of \$313m in year to December 2006

Appendix – Latin America

Serasa revenue synergies



- **Establishing Latin America Strategic Accounts**
- **Implementing best practices in sales training, pipeline management, sales compensation and product bundling**
- **Leveraging Serasa's 400 person sales organisation to cross-sell Experian products**

Serasa product synergies: November 2007



Bureau Scores **Transact**
Instant Prescreen **Portfolio management**

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Event calendar

21 May 2008

Preliminary results announcement

10 July 2008

Interim management statement, first quarter

16 July 2008

Annual General Meeting