

# Experian – Our candidate charter

When you apply for a role at Experian we want you to have the opportunity to understand who we are, what we do for our clients & consumers and to meet with people who will inspire you and answer the many questions you will have. It's really important to us that every candidate has an informed & engaging experience, and to support this aim we have created our candidate charter that clearly outlines our commitment to you.

# Our commitment

## We are committed to:

- Treating you with honesty, fairness & respect
- Protecting your privacy & handling your information sensitively
- Providing information that allows you to make an informed decision about joining us
- Providing the opportunity for you to demonstrate your skills, experience, capability & potential
- Providing you with feedback quickly & professionally
- Listening to your feedback & acting on it
- Making inclusive hiring decisions aligned to our commitment to creating diverse workforce

# Our commitment

## Our hiring team will:

- Provide you with clear & accurate job information
- Adopt a fair & consistent assessment process
- Provide you with real insight about working with us
- Ensure all offers are fair & equitable
- Seek feedback on your experience to enable continuous improvement

# Your feedback

We'd like you to give us feedback on your candidate experience. You can do this directly through our local Talent Acquisition or HR team or you will find us keen to listen on Glassdoor or other social media sites.

Thank you.

